

## *End-of-Season Report for St. John the Evangelist Homeless Shelter*

**November 6, 2007, through May 1, 2008**

### **SUMMARY PROFILES:**

- Most clients have limited education – no high school diploma, no job skills and poor social skills.
- Young people tend to have a disconnect from family, are often adopted or foster children, have a history of oppositional/defiance or some sort of adolescent diagnosis, questionable cognitive abilities, social skills, fetal alcohol syndrome as well of no job skills and minimal education.
- Middle-aged persons who have never really been on their own, possibly lived with relatives or elderly persons who have died or gone to nursing home.
- Elderly who have lived on the margins all of their lives getting by doing low skill work and now cannot sustain a job anymore – coupled with co-occurring disorders.
- Chronic mental illness.
- Chronic substance abuse problems.
- Disabling health problems or significant health problems which have been under or not treated.
- Majority have co-occurring disorders.
- Criminal activity.

### **DEMOGRAPHICS:**

280 individuals served

Gender:

- 237 males
- 43 females

Ethnicity:

- 179 White
- 52 Black or African American
- 32 American Indian or Alaskan Native
- 11 Hispanic or Latino
- 3 Multi-racial
- 2 Asian
- 2 Native Hawaiian or Other Pacific Islander

Disabilities (199 clients are disabled):

- 128 alcohol abuse
- 96 mental illness
- 66 alcohol and/or drug abuse plus additional disability (i.e., mental illness, physical, etc.)
- 58 with physical disability
- 39 drug abuse
- 12 “other” (typically learning disability)

Other important observations:

- 46 veterans
  - 97 chronically homeless
- (SJEHS used our local definition when determining “chronic homelessness”: Anyone, with or without a disability of long duration, who has been homeless for longer than 1 year and/or has had 4 episodes of homelessness in the past 3 years. We found that many self-reports didn’t consider shelter stays as episodes of “homelessness.”)

Sources of income (reported by clients):

- 71 – employment
- 40 – benefits
- 3 – employment and benefits
- 5 – unemployment
- 1 – W2
- 1 – child support
- 1 – tribal per capita
- 1 – inheritance

**AVERAGE LENGTH OF STAY:**

- 29 stayed 0 nights
- 66 stayed 1 night
- 80 stayed 2-7 nights
- 17 stayed 8-14 nights
- 36 stayed 15-30 nights
- 50 stayed 31-60 nights
- 31 stayed 61 or more nights

Total number of shelter nights = 6,805

**WHERE CLIENTS STAYED THE NIGHT PRIOR:**

- 115 friends/relatives
- 48 emergency shelter
- 45 non-housing (street, park, car, bus station, etc.)
- 25 other (paid for hotel/motel, etc.)
- 18 jail/prison
- 14 rental housing
- 8 substance abuse treatment facility
- 3 transitional housing for homeless persons
- 3 hospital
- 1 psychiatric facility

## CONNECTING CLIENTS TO COMMUNITY SERVICES:

Programs/services provided on-site at St. John the Evangelist Homeless Shelter:

1. Outreach Health Care (see page 6)
2. Brown County Prevention & Outreach (mental health services/referrals)
3. Housing Choice Voucher Program Outreach (assistance with completing preliminary applications)
4. "Getting and Keeping a Job" Workshop
5. Voter Registration
6. Clothing Vouchers (St. Vincent de Paul)
7. Transportation Assistance (staff transport, bus passes, bus tokens, Greyhound Bus tickets in collaboration with the Crisis Center's Traveler's Aid Program and taxi vouchers provided by The Salvation Army to transport eligible guests to New Community Shelter after the buses stopped running)
8. First Month's Rent and Security Deposit Assistance (collaborated with mainstream resources available through St. Vincent de Paul and The Salvation Army)
9. Advocacy (in the areas of housing, community services and other available benefits/programs)
10. Identification Assistance (assisted with accessing birth certificates, Social Security cards and picture IDs)
11. Free Haircuts (provided referrals to Martin's "Day Maker Program")
12. Personal Laundry Service (provided by volunteers to guests on a "priority" basis)
13. Free Tax Preparation (provided through a Shelter volunteer)
14. Care Packages (paper and personal products, laundry soap, cleaning supplies and food staples provided to guests moving into their own apartments)
15. Furniture & Household Necessities (provided in collaboration with St. Vincent de Paul vouchers)

## OUTCOMES:

Individuals with documented disabilities or stable income, that had no significant criminal background and a good to marginal rental history, were the most likely to attach to stable housing. Of the 280 clients that were sheltered this season, we are aware of **at least**:

- 30 moved into their own apartments
- 6 are being served through transitional living programs (in their own apartments)
- 2 are living and working at "Victory in Life"
- 8 completed AODA treatment programs
- 3 are in residential treatment programs (2-AODA and 1- HIV)
- 5 were/are residing in a halfway house (AODA)
- 2 were committed to mental health facilities
- 4 were assisted with getting certified copies of their birth certificate
- 5 were assisted with documentation (and transportation) needed to get a replacement Social Security card
- 10 were assisted with getting a Picture ID
- 3 were assisted in applying for Social Security benefits
- 4 were assisted with access to benefits
- 6 were provided traveler's aid (Greyhound bus ticket) to return home

## OUTREACH HEALTH CARE (HEALTH RELATED ACTIVITIES)

### Medical Services:

- Outreach Health Care screened 100% of the clients for tuberculosis.
- In addition, Outreach Health Care had **143 medical encounters** on-site with clients.
- Services included:

|                                  |           |
|----------------------------------|-----------|
| <b>Quantiferon Gold TB tests</b> | <b>60</b> |
| <b>Lab work drawn</b>            | <b>23</b> |
| <b>Sent for X-rays</b>           | <b>4</b>  |
| <b>Provided medication</b>       | <b>75</b> |

- Diagnoses of patients treated on-site at St. John included:

|   |           |
|---|-----------|
| <b>Diabetic</b>   | <b>22</b> |
| <b>Heart disease care including hypertension</b>                  | <b>33</b> |
| <b>Respiratory disease care including pneumonia, asthma, COPD</b> | <b>21</b> |

### Case Management Services:

- Outreach Health Care also provided Medical Case Management services to **65 individuals**.
- Outreach Health Care continues to provide extensive, long-term case management services at its clinic to 5 individuals. These services include assistance with housing, Social Security applications, employment assistance, medical bills assistance, as well as medical case management.
- Case management services on-site at St. John included:

|   |           |
|---|-----------|
| <b>Glasses</b>                            | <b>17</b> |
| <b>Dental Services</b>                    | <b>16</b> |
| <b>Medical /Specialist Referrals</b>      | <b>10</b> |
| <b>Assistance with medical bills</b>      | <b>4</b>  |
| <b>Housing Assistance</b>                 | <b>3</b>  |
| <b>Benefits Assistance (SSD etc)</b>      | <b>7</b>  |
| <b>Mental Health Assistance/Referrals</b> | <b>6</b>  |

**St. John the Evangelist Homeless Shelter Client Count  
November 6, 2007, through May 1, 2008**

|                | <b>Mon</b> | <b>Tues</b> | <b>Wed</b> | <b>Thurs</b> | <b>Fri</b> | <b>Sat</b> | <b>Sun</b> | <b>wkly total</b> | <b>wkly avg/night</b> |
|----------------|------------|-------------|------------|--------------|------------|------------|------------|-------------------|-----------------------|
| Nov 5-11       | 0          | 12          | 14         | 15           | 18         | 19         | 19         | 97                | 16.2                  |
| Nov 12-18      | 20         | 21          | 20         | 19           | 20         | 26         | 24         | 150               | 21.4                  |
| Nov 19 - 25    | 26         | 32          | 31         | 27           | 27         | 28         | 33         | 204               | 29.1                  |
| Nov 26 - Dec 2 | 37         | 37          | 38         | 35           | 32         | 31         | 29         | 239               | 34.1                  |
| Dec 3 - 9      | 33         | 36          | 39         | 32           | 34         | 33         | 36         | 243               | 34.7                  |
| Dec 10 - 16    | 35         | 36          | 35         | 34           | 35         | 32         | 33         | 240               | 34.3                  |
| Dec 17 - 23    | 42         | 40          | 46         | 45           | 39         | 35         | 39         | 286               | 40.9                  |
| Dec 24 - 30    | 43         | 45          | 47         | 42           | 40         | 42         | 40         | 299               | 42.7                  |
| Dec 31 - Jan 6 | 42         | 43          | 40         | 32           | 37         | 34         | 38         | 266               | 38.0                  |
| Jan 7 - 13     | 39         | 37          | 38         | 33           | 32         | 33         | 36         | 248               | 35.4                  |
| Jan 14 - 20    | 43         | 40          | 35         | 41           | 41         | 41         | 44         | 285               | 40.7                  |
| Jan 21 - 27    | 50         | 45          | 47         | 38           | 42         | 43         | 48         | 313               | 44.7                  |
| Jan 28 - Feb 3 | 49         | 48          | 54         | 49           | 40         | 39         | 42         | 321               | 45.9                  |
| Feb 4 - 10     | 46         | 44          | 41         | 46           | 46         | 46         | 47         | 316               | 45.1                  |
| Feb 11 - 17    | 50         | 52          | 50         | 51           | 51         | 47         | 53         | 354               | 50.6                  |
| Feb 18 - 24    | 54         | 55          | 49         | 50           | 46         | 41         | 51         | 346               | 49.4                  |
| Feb 25 - Mar 2 | 47         | 47          | 48         | 45           | 39         | 42         | 47         | 315               | 45.0                  |
| Mar 3 - 9      | 48         | 45          | 43         | 35           | 39         | 39         | 41         | 290               | 41.4                  |
| Mar 10 - 16    | 51         | 46          | 45         | 49           | 44         | 42         | 39         | 316               | 45.1                  |
| Mar 17 - 23    | 44         | 48          | 46         | 49           | 52         | 41         | 48         | 328               | 46.9                  |
| Mar 24 - 30    | 52         | 50          | 47         | 42           | 40         | 38         | 49         | 318               | 45.4                  |
| Mar 31 - Apr 6 | 51         | 52          | 51         | 41           | 37         | 39         | 40         | 311               | 44.4                  |
| April 7 - 13   | 40         | 45          | 43         | 38           | 41         | 30         | 37         | 274               | 39.1                  |
| April 14 - 20  | 38         | 46          | 41         | 36           | 30         | 29         | 32         | 252               | 36.0                  |
| April 21 - 27  | 24         | 24          | 22         | 21           | 14         | 16         | 18         | 139               | 19.9                  |
| April 28 - 30  | 19         | 17          | 19         | 0            | 0          | 0          | 0          | 55                | 7.9                   |
| <b>TOTAL</b>   |            |             |            |              |            |            |            | <b>6805</b>       | <b>38.4</b>           |